

Testimonial Statement

Product: SDS | Project: Bangalore Metro

Construction company Larsen & Toubro was contracted to work on the tunnelling of the Bangalore Metro. Following the successful commissioning of the project, VMT spoke to L&T employee Mohammed Niyas to find out his views on VMT's segment documentation system.

Q. Why did you choose the VMT SDS product when there are alternatives/competitive solutions?

A. L&T is in the midst of a digital transformation and is actively looking for arenas to digitise which in turn enhances overall efficiency. Coming to Bangalore Metro, the management, understanding the difficulties of process management with hardcopy/excel data, decided to look for solutions that would digitise the process management of tunnel segment production, storage, dispatch and erection so as to improve quality control and productivity. This search led to VMT's SDS system and the features provided by it ideally matched our requirements.

$\ensuremath{\text{Q}}.$ What were the main arguments that convinced you to go with the VMT product?

A. SDS offered the full traceability from rebar cage assembly right through to the final installation in the tunnel with special emphasis on production and quality management.



Mohammed Niyas, Larsen & Toubro

Q. Did the VMT solution generally fulfil your expectations? Did it perform as expected?

A. Once the second phase of installation is completed we fully expect the system to provide a fool-proof solution that completely fulfils our expectations. People onsite as well as management are happy to use it. However, on the road to designing the system, we needed to modify it due to additional owner requirements and the complexity of the system solution that was not clear from the very beginning of our investigations. If SDS had a shorter lead time, the configuration could be done closer to the project start which would reduce the need of additional modifications.

Q. What were the main benefits that the systems delivered and do you have any 'hard data' that highlights the benefits, for example cost reductions, reduction in staff/time etc.?

A. The main benefit we see is the significant reduction in man-hours compared to a pen and paper/Excel spreadsheet solution. The quality records are collected by the scanners during production and daily reports are generated automatically. We like this, especially as the shift engineers and plant managers workload has dropped down drastically. Moreover, again once the second phase has been completed, we see the SDS system providing a digital back-up of segment production, dispatch and erection data.





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Q. How do you rate your collaboration with VMT?

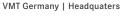
A. Overall the collaboration with VMT was wonderful. The reaction times from the VMT team was very quick, their engineers are patient and have good technical expertise. Writing a specification document up-front to define the system design was very useful to understanding SDS process. To date, whenever needed, we have received quick responses to system outages or when clarification of the process was needed etc. However, the cost of the system exceeded our budget but has proved its worth in the end.

Q. Do you have any proposals for improvement of our technologies?

A. Working with the system, we have noted a number of improvements that might be helpful on future projects. First of all, the implementation of the concrete cubes' test results (before demoulding, to reach of 24 MPa, after 7 days and after 28 days) and a link to the demoulding time would be a good feature. Also, the management of and an inventory of 'build-in' parts such as grout sockets would be useful to control stocks and avoid shortages. In short, a planning module (Inventory, production planning etc.) would make SDS more of a total supply chain management platform we believe.

Q. Would you opt for a VMT product solution again and work with VMT as a partner?

A. Yes, L&T is thinking of using the VMT SDS system for all future segment precast yard operations.



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